

What are the **key elements a company needs to have** in order to be successful in customer experience today?

“One of the key elements to delivering high-quality customer service today is, first of all, **finding the right talent**. Then being able to **manage and retain it in the long run.**”

MARKO DUBOČANIN

FOUNDER & CEO
SILVER BELL GROUP

Talk with the CEO



Customer Is Ceo

RJ Shavelson



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