

"An outstanding guide to the techniques and attitudes required to provide great customer service." —Book Reviews Editors from the magazine

Customer Service

FOR

DUMMIES

2nd Edition

Revised with all-new material on e-mail and Internet customer service

A Reference for the Rest of Us!

Karen Leland

Keith Bailey

Internationally acclaimed quality service experts

Foreword by Giles H. Bostrom, Chairman of CompUSA Inc. & Co-founder of Price Club



Customer Service For Dummies

Donna Knapp



Customer Service For Dummies:

Fuel your quest for knowledge with is thought-provoking masterpiece, **Customer Service For Dummies** . This educational ebook, conveniently sized in PDF (Download in PDF: *), is a gateway to personal growth and intellectual stimulation. Immerse yourself in the enriching content curated to cater to every eager mind. Download now and embark on a learning journey that promises to expand your horizons. .

<https://gandalf.roeckerfam.com/data/publication/HomePages/creative%20leap%20psychological%20transformation%20through%20crisis.pdf>

Table of Contents Customer Service For Dummies

1. Understanding the eBook Customer Service For Dummies
 - The Rise of Digital Reading Customer Service For Dummies
 - Advantages of eBooks Over Traditional Books
2. Identifying Customer Service For Dummies
 - Exploring Different Genres
 - Considering Fiction vs. Non-Fiction
 - Determining Your Reading Goals
3. Choosing the Right eBook Platform
 - Popular eBook Platforms
 - Features to Look for in an Customer Service For Dummies
 - User-Friendly Interface
4. Exploring eBook Recommendations from Customer Service For Dummies
 - Personalized Recommendations
 - Customer Service For Dummies User Reviews and Ratings
 - Customer Service For Dummies and Bestseller Lists
5. Accessing Customer Service For Dummies Free and Paid eBooks
 - Customer Service For Dummies Public Domain eBooks
 - Customer Service For Dummies eBook Subscription Services

- Customer Service For Dummies Budget-Friendly Options
- 6. Navigating Customer Service For Dummies eBook Formats
 - ePub, PDF, MOBI, and More
 - Customer Service For Dummies Compatibility with Devices
 - Customer Service For Dummies Enhanced eBook Features
- 7. Enhancing Your Reading Experience
 - Adjustable Fonts and Text Sizes of Customer Service For Dummies
 - Highlighting and Note-Taking Customer Service For Dummies
 - Interactive Elements Customer Service For Dummies
- 8. Staying Engaged with Customer Service For Dummies
 - Joining Online Reading Communities
 - Participating in Virtual Book Clubs
 - Following Authors and Publishers Customer Service For Dummies
- 9. Balancing eBooks and Physical Books Customer Service For Dummies
 - Benefits of a Digital Library
 - Creating a Diverse Reading Collection Customer Service For Dummies
- 10. Overcoming Reading Challenges
 - Dealing with Digital Eye Strain
 - Minimizing Distractions
 - Managing Screen Time
- 11. Cultivating a Reading Routine Customer Service For Dummies
 - Setting Reading Goals Customer Service For Dummies
 - Carving Out Dedicated Reading Time
- 12. Sourcing Reliable Information of Customer Service For Dummies
 - Fact-Checking eBook Content of Customer Service For Dummies
 - Distinguishing Credible Sources
- 13. Promoting Lifelong Learning
 - Utilizing eBooks for Skill Development
 - Exploring Educational eBooks
- 14. Embracing eBook Trends

-
- Integration of Multimedia Elements
 - Interactive and Gamified eBooks

Customer Service For Dummies Introduction

Free PDF Books and Manuals for Download: Unlocking Knowledge at Your Fingertips In today's fast-paced digital age, obtaining valuable knowledge has become easier than ever. Thanks to the internet, a vast array of books and manuals are now available for free download in PDF format. Whether you are a student, professional, or simply an avid reader, this treasure trove of downloadable resources offers a wealth of information, conveniently accessible anytime, anywhere. The advent of online libraries and platforms dedicated to sharing knowledge has revolutionized the way we consume information. No longer confined to physical libraries or bookstores, readers can now access an extensive collection of digital books and manuals with just a few clicks. These resources, available in PDF, Microsoft Word, and PowerPoint formats, cater to a wide range of interests, including literature, technology, science, history, and much more. One notable platform where you can explore and download free Customer Service For Dummies PDF books and manuals is the internet's largest free library. Hosted online, this catalog compiles a vast assortment of documents, making it a veritable goldmine of knowledge. With its easy-to-use website interface and customizable PDF generator, this platform offers a user-friendly experience, allowing individuals to effortlessly navigate and access the information they seek. The availability of free PDF books and manuals on this platform demonstrates its commitment to democratizing education and empowering individuals with the tools needed to succeed in their chosen fields. It allows anyone, regardless of their background or financial limitations, to expand their horizons and gain insights from experts in various disciplines. One of the most significant advantages of downloading PDF books and manuals lies in their portability. Unlike physical copies, digital books can be stored and carried on a single device, such as a tablet or smartphone, saving valuable space and weight. This convenience makes it possible for readers to have their entire library at their fingertips, whether they are commuting, traveling, or simply enjoying a lazy afternoon at home. Additionally, digital files are easily searchable, enabling readers to locate specific information within seconds. With a few keystrokes, users can search for keywords, topics, or phrases, making research and finding relevant information a breeze. This efficiency saves time and effort, streamlining the learning process and allowing individuals to focus on extracting the information they need. Furthermore, the availability of free PDF books and manuals fosters a culture of continuous learning. By removing financial barriers, more people can access educational resources and pursue lifelong learning, contributing to personal growth and professional development. This democratization of knowledge promotes intellectual curiosity and empowers individuals to become lifelong learners, promoting progress and innovation in various fields. It is worth noting that while accessing free Customer Service For Dummies PDF books and manuals is convenient and cost-effective, it is vital to

respect copyright laws and intellectual property rights. Platforms offering free downloads often operate within legal boundaries, ensuring that the materials they provide are either in the public domain or authorized for distribution. By adhering to copyright laws, users can enjoy the benefits of free access to knowledge while supporting the authors and publishers who make these resources available. In conclusion, the availability of Customer Service For Dummies free PDF books and manuals for download has revolutionized the way we access and consume knowledge. With just a few clicks, individuals can explore a vast collection of resources across different disciplines, all free of charge. This accessibility empowers individuals to become lifelong learners, contributing to personal growth, professional development, and the advancement of society as a whole. So why not unlock a world of knowledge today? Start exploring the vast sea of free PDF books and manuals waiting to be discovered right at your fingertips.

FAQs About Customer Service For Dummies Books

How do I know which eBook platform is the best for me? Finding the best eBook platform depends on your reading preferences and device compatibility. Research different platforms, read user reviews, and explore their features before making a choice. Are free eBooks of good quality? Yes, many reputable platforms offer high-quality free eBooks, including classics and public domain works. However, make sure to verify the source to ensure the eBook credibility. Can I read eBooks without an eReader? Absolutely! Most eBook platforms offer webbased readers or mobile apps that allow you to read eBooks on your computer, tablet, or smartphone. How do I avoid digital eye strain while reading eBooks? To prevent digital eye strain, take regular breaks, adjust the font size and background color, and ensure proper lighting while reading eBooks. What the advantage of interactive eBooks? Interactive eBooks incorporate multimedia elements, quizzes, and activities, enhancing the reader engagement and providing a more immersive learning experience. Customer Service For Dummies is one of the best book in our library for free trial. We provide copy of Customer Service For Dummies in digital format, so the resources that you find are reliable. There are also many Ebooks of related with Customer Service For Dummies. Where to download Customer Service For Dummies online for free? Are you looking for Customer Service For Dummies PDF? This is definitely going to save you time and cash in something you should think about. If you trying to find then search around for online. Without a doubt there are numerous these available and many of them have the freedom. However without doubt you receive whatever you purchase. An alternate way to get ideas is always to check another Customer Service For Dummies. This method for see exactly what may be included and adopt these ideas to your book. This site will almost certainly help you save time and effort, money and stress. If you are looking for free books then you really should consider finding to assist you try this. Several of Customer Service For Dummies are for sale to free while some are payable. If you arent sure if the books

you would like to download works with for usage along with your computer, it is possible to download free trials. The free guides make it easy for someone to free access online library for download books to your device. You can get free download on free trial for lots of books categories. Our library is the biggest of these that have literally hundreds of thousands of different products categories represented. You will also see that there are specific sites catered to different product types or categories, brands or niches related with Customer Service For Dummies. So depending on what exactly you are searching, you will be able to choose e books to suit your own need. Need to access completely for Campbell Biology Seventh Edition book? Access Ebook without any digging. And by having access to our ebook online or by storing it on your computer, you have convenient answers with Customer Service For Dummies To get started finding Customer Service For Dummies, you are right to find our website which has a comprehensive collection of books online. Our library is the biggest of these that have literally hundreds of thousands of different products represented. You will also see that there are specific sites catered to different categories or niches related with Customer Service For Dummies So depending on what exactly you are searching, you will be able to choose ebook to suit your own need. Thank you for reading Customer Service For Dummies. Maybe you have knowledge that, people have search numerous times for their favorite readings like this Customer Service For Dummies, but end up in harmful downloads. Rather than reading a good book with a cup of coffee in the afternoon, instead they juggled with some harmful bugs inside their laptop. Customer Service For Dummies is available in our book collection an online access to it is set as public so you can download it instantly. Our digital library spans in multiple locations, allowing you to get the most less latency time to download any of our books like this one. Merely said, Customer Service For Dummies is universally compatible with any devices to read.

Find Customer Service For Dummies :

[creative leap psychological transformation through crisis](#)

[crimson oak](#)

creativity and intuition a physicist looks at east and west

[crickets educational kids songs](#)

[creatures of the kingdom stories of animals and nature](#)

crimson sunrise

cricket winter the.

~~creativity in the schizophrenia spectrum~~

creative work with textiles

criminal law keyed to johnson and cloud casenotes legal briefs

criminal justice today

crinkleroots guide to knowing animal habitats crinkleroot

criminal procedure for the criminal justice professional fou

creative with coluzzle

crimes and punishment volume five

Customer Service For Dummies :

la ville quel genre broché collectif achat livre fnac - Jan 14 2022

web que pourrait etre une ville non sexiste non discriminante l approche pluridisciplinaire proposee ici incite a lire agir

construire avec le genre les espaces concernes sont

la ville le genre agam org - Feb 24 2023

web jan 1 2017 faure e h gonzalez e luxembourg c dir 20017 la ville quel genre le temps des cerises

la ville quel genre archive ouverte hal - Nov 23 2022

web depuis les années 2010 les projets d urbanisme français intégrant les enjeux d inégalités de genre se multiplient

touchant principalement les espaces publics et la rénovation

la ville quel genre l espace public à l épreuve du genre - Dec 25 2022

web mar 9 2017 la ville quel genre l espace public à l épreuve du genre emmanuelle faure edna hernandez gonzalez corinne

luxembourg collectif le temps des

la ville quel genre semantic scholar - Feb 12 2022

web apr 28 2015 1 l a ville n est pas un objet classique des études de genre pour autant cette approche permet de

renouveler les objets canoniques des disciplines ici l espace

la ville au prisme du genre cité de l architecture du patrimoine - Sep 21 2022

web la ville quel genre l espace public à l épreuve du genre e faure et al dir 2017 february 2019 emulations revue de sciences

sociales authors caroline wintgens

la ville quel genre l espace public à l épreuve du genre - Jul 20 2022

web que pourrait être une ville non sexiste non discriminante l approche pluridisciplinaire proposée ici incite à lire agir

construire avec le genre les espaces concernés sont

la ville quel genre itinera institute - May 30 2023

web que pourrait être une ville non sexiste non discriminante l approche pluridisciplinaire proposée ici incite à lire agir

construire avec le genre les espaces concernés sont

la ville quel genre l espace public à l épreuve du genre - Aug 21 2022

web la ville au prisme du genre après avoir écouté les conférences du cycle la ville au prisme du genre proposé par la plateforme de la création architecturale la

la ville quel genre le temps des cerises - Jun 18 2022

web mar 9 2017 que pourrait être une ville non sexiste non discriminante l approche pluridisciplinaire proposée ici incite à lire agir construire avec le genre les espaces

la ville quel genre de quoi parle t on researchgate - Mar 28 2023

web p 360 61 l ouvrage la ville quel genre se veut une des réponses possibles à cette mise en garde nous considérons en effet que l espace public n est pas a priori un

la ville quel genre by collectif goodreads - Dec 13 2021

web mar 9 2017 la ville quel genre collectif auteur paru le 9 mars 2017 essai broché la ville quel genre résumé recueil de contributions pluridisciplinaires de

la ville quel genre l espace public à l researchgate - Oct 23 2022

web la ville quel genre emmanuelle faure 1 edna hernández gonzález 2 corinne luxembourg 3 4 afficher plus de détails 1 ladyss laboratoire dynamiques sociales

emmanuelle faure edna hernández gonzález corinne - Apr 28 2023

web hommes et femmes dans différents contextes sociaux vivent la ville de manières différentes et sont confrontés à des défis et besoins auxquels celle ci doit répondre

le genre des villes masculin ou féminin parlez - Sep 02 2023

l idée générale de laquelle partent plusieurs des auteurs est que l espace public est conçu par des hommes pour des hommes plutôt see more

la ville quel genre l espace public a l épreuve du genre - Jun 30 2023

web que pourrait être une ville non sexiste non discriminante l approche pluridisciplinaire proposée ici incite à lire agir construire avec le genre les espaces concernés sont

la ville quel genre l espace public à l épreuve du genre - Jan 26 2023

web la ville le genre l aménagement comme accélérateur d égalité quelles actions sur le territoire de la métropole aix marseille provence

lu la ville quel genre l espace public à l épreuve du - Oct 03 2023

le lu d a mizzulinich au format pdf la ville quel genre est un ouvrage qui recueille des articles relatifs à des études et des see more

les villes espaces des inégalités de genre radio france - May 18 2022

web que pourrait être une ville non sexiste non discriminante l approche pluridisciplinaire proposée ici incite à lire agir construire avec le genre les espaces concernés sont

la ville quel genre hal shs sciences de l homme et de la - Aug 01 2023

les supports exploités par les auteurs dans leurs analyses constituent l une des richesses de cet ouvrage la deuxième partie de l ouvrage regroupe sous le titre lire l espace avec see more

le genre la ville cairn info - Mar 16 2022

web jan 7 2021 les mobilités des femmes et des hommes par leurs spécificités fabriquent des espaces publics les discriminations y ont des expressions particulières au delà des

penser la fabrique des espaces publics par le genre - Apr 16 2022

web jan 6 2022 ce soir pour ligne d horizon les villes des espaces qui illustrent structurent reproduisent les inégalités entre les femmes et les hommes les inégalités de genre

la ville film wikipedia - Nov 11 2021

web read reviews from the world s largest community for readers cet ouvrage a pour ambition d associer les éléments d un état de la recherche en sciences huma

wu hao style tai chi wikipedia - Feb 26 2022

web wu trained for approximately ten years with the founder of yang style tai chi and then for over a month with a chen style master wu also obtained a manual on internal martial

tai chi wu style advanced techniques for internalizing chi - Jun 01 2022

web tai chi wu style advanced techniques for internalizing chi energy pdf 5mfslum0d750 a guide to the internal martial arts exercises of short form wu style

tai chi wu style advanced techniques for internalizing chi - Aug 15 2023

web a guide to the internal martial arts exercises of short form wu style tai chi details the 8 core forms of wu style tai chi with fully illustrated instructions ideal for older

wu style tai chi chuan origin history and forms - Jul 02 2022

web wu style tai chi chuan is an internal martial art and the second most commonly practiced tai chi style founded by wu quanyou a disciple of yang luchan it was later

[tai chi wu style advanced techniques for internalizing chi](#) - Feb 09 2023

web jan 22 2013 following the flow of chi energy rather than directing it as in traditional tai chi wu style tai chi focuses on internal development seeking to conserve chi

[tai chi wu style advanced techniques for internalizing chi energy](#) - Mar 30 2022

web oct 20 2013 tai chi wu style advanced techniques for internalizing chi energy by mantak chia andrew jan 2013 isbn 1594774714 english 304 pages pdf 10 50

traditional wu style tai chi chuan taiji forum - Jan 28 2022

web ye jin instructs the authentic wu style of wu yinghua and ma yueliang and offers instruction to beginners and advanced students in the short and long forms the fast

tai chi wu style advanced techniques for internalizing - Oct 17 2023

web jan 22 2013 a guide to the internal martial arts exercises of short form wu style tai chi details the 8 core forms of wu style tai chi with fully illustrated instructions ideal for

tai chi wu style advanced techniques for internalizing - Sep 16 2023

web jan 15 2013 a guide to the internal martial arts exercises of short form wu style tai chi details the 8 core forms of wu style tai chi with fully illustrated instructions ideal for

tai chi wu style book by mantak chia andrew jan simon - Dec 07 2022

web a guide to the internal martial arts exercises of short form wu style tai chi details the 8 core forms of wu style tai chi with fully illustrated instructions ideal for older

tai chi wu style advanced techniques for internalizing chi - Sep 04 2022

web product information a guide to the internal martial arts exercises of short form wu style tai chi details the 8 core forms of wu style tai chi with fully illustrated instructions

tai chi styles - Aug 03 2022

web simple small circular movements highly focused on balance sensitivity and internal qi chi development each major tai chi style offers an unique benefit to practitioner

tai chi wu style advanced techniques for internalizing chi energy - Jul 14 2023

web tai chi wu style advanced techniques for internalizing chi energy ebook written by mantak chia andrew jan read this book using google play books app on your pc

tai chi wu style advanced techniques for internalizing chi - Jan 08 2023

web isbn 13 9781594774713 tai chi wu style advanced techniques for internalizing chi energy chia mantak jan andrew 3 86 avg rating 7 ratings by goodreads softcover

discovering tai chi styles yang chen wu sun - Dec 27 2021

web jul 19 2023 wu style tai chi was founded by wu chuan yu 1834 1902 he was a military officer who studied both chen and yang styles and created his own style

tai chi wu style advanced techniques for internalizing chi - Jun 13 2023

web they explain how wu style tai chi removes energetic blockages and helps to elongate the tendons reducing stiffness and allowing the limbs to return to their natural length and full

tai chi wu style advanced techniques for internalizing chi energy - Nov 25 2021

web buy tai chi wu style advanced techniques for internalizing chi energy illustrated by mantak chia andrew jan isbn 9781594774713 from amazon s book store everyday

tai chi wu style advanced techniques for internalizing chi - Apr 11 2023

web jan 22 2013 zongheng li background there are an increasing number of studies focusing on the effect of tai chi for different diseases as a special form of physical

tai chi wu style advanced techniques for internalizing chi energy - Nov 06 2022

web by mantak chia andrew jan trade paperback book isbn 9781594774713 294 pages 6 00 x 9 00 a guide to the internal martial arts exercises of short form

download tai chi wu style advanced techniques for - Oct 05 2022

web jan 22 2013 a guide to the internal martial arts exercises of short form wu style tai chi details the 8 core forms of wu style tai chi with fully illustrated instructions ideal for

tai chi wu style advanced techniques for internalizing chi - May 12 2023

web feb 28 2013 booktopia has tai chi wu style advanced techniques for internalizing chi energy by mantak chia buy a discounted paperback of tai chi wu style online

wu style healthytaiji - Apr 30 2022

web from both external and internal aspects wu style is completely in accord with the tai chi classics traced back to its roots wu style shows one hundred years of development

tai chi wu style advanced techniques for internalizing chi - Mar 10 2023

web a guide to the internal martial arts exercises of short form wu style tai chi details the 8 core forms of wu style tai chi with fully illustrated instructions ideal for older

atlas copco to acquire perceptron dml trading - Jun 30 2022

web petrceptron will become part of atlas copco s newly created division machine vision solutions within the industrial technique business area the acquisition of perceptron will enable us to increase our customers productivity through best in class quality control and an increased automation level

dm45 dm50 epiroc us - Apr 09 2023

web the dm45 50 rotary blasthole drill rig along with their big brother the dml are some of the most popular drills in the

world for good reason all three models have proven themselves in almost every mining condition to deliver productivity reliability and low

[atlas copco blasthole drills dml sp series](#) - Mar 08 2023

web the atlas copco dml sp is a crawler mounted hydraulic table drive rotary drilling rig specifically designed for production blasthole drilling to depths up to 60 ft 18 3 m in a single pass without a pipe change tower options are available for both a 50 ft and a 60 ft clean hole tower and angle drilling is an option

atlas copco home of industrial ideas atlas copco singapore - Feb 07 2023

web atlas copco is a world leading provider of sustainable productivity solutions our products serve customers through its innovative compressors vacuum solutions generators pumps power tools assembly systems and rental solutions

dml epiroc - Oct 15 2023

web dml powerful rotary tricone and down the hole hammer drill for 150mm 270mm 5 7 8 to 10 5 8 holes single pass capability multiple engine and air compressor options electronic air regulation system ears is standard contact us

[atlas copco dml series rotary blast hole rigs heavy](#) - Sep 14 2023

web sep 13 2016 the atlas copco dml is a crawler mounted hydraulic tophead drive multi pass rotary drilling rig specifically designed for production blasthole drilling to depths of 175 ft 53 3 m with a 30 ft pipe change and 205 ft 62 5 m with the optional 35

[atlas copco dml drills for sale machinerytrader com](#) - Aug 01 2022

web feb 6 2019 browse a wide selection of new and used atlas copco dml drills for sale near you at machinerytrader com

atlas copco releases app dml trading - Dec 05 2022

web the coarse vacuum pumps of the dzs series with integrated inverter drive are equipped with a vsd drive on the motor atlas copco explained in a press release this includes various remote connection options including the atlas copco vsd app

[atlas copco blasthole drills dml series andersonequip com](#) - Jul 12 2023

web the atlas copco dml is a crawler mounted hydraulic tophead drive multi pass rotary drilling rig specifically designed for production blasthole drilling to depths of 175 ft 53 3 m with a 30 ft pipe change and 205 ft 62 5 m with the optional 35 ft 10 7 m pipe change

[atlas copco home of industrial ideas atlas copco malaysia](#) - Feb 24 2022

web atlas copco was founded in 1873 is based in stockholm sweden our products help customers achieve sustainable productivity in various markets including manufacturing and process industries construction oil and gas power general engineering automotive and assembly and much more atlas copco in malaysia handles the sales and service of

smartroc d65 epiroc - Nov 04 2022

web the efficient smartroc d65 consistently delivers high quality blastholes with accuracy and precision it is loaded with smart features such as automated drilling and rod handling the extra long feed option with 8 m pipes makes it possible to drill 16 m production holes with just one rod adding it s also possible to drill 229 mm 9 in holes

atlas copco dml sp rotary blast hole rigs heavy equipment - Jan 06 2023

web the atlas copco dml sp is a crawler mounted hydraulic table drive rotary drilling rig specifically designed for production blasthole drilling to depths up to 60 ft 18 3 m in a single pass without a pipe change tower options are available for both a 50 ft and a 60 ft clean hole tower with angle drilling as an option

atlas copco completes acquisition dml trading - May 10 2023

web the acquired business will expand atlas copco s technology offering to customers in the semiconductor and general vacuum industries through the edwards business a brand in the atlas copco group the acquisition complements atlas copco s technology portfolio with a new range of high vacuum pumps which optimise the removal of water vapour

complete hose kits dml brochure atlas copco - Jun 11 2023

web atlas copco hydraulic hose kit assemblies offer a combination of safety technology strength flexibility and durability that is unmatched by any other products on the market today tracking of inspections and recertification based on a scheduled preventive maintenance change

atlas copco blasthole drills dm45 series epiroc - Sep 02 2022

web the atlas copco dm45 is a crawler mounted hydraulic tophead drive multi pass drilling rig featuring a 30 ft 9 1m drill pipe change and a 5 rod carousel it is specifically designed for production blasthole drilling to depths of 175 ft 53 3 m

dml sp epiroc us - Aug 13 2023

web the original single pass drill when mining conditions call for single pass drilling of holes ranging 149mm 250mm 5 7 8 to 9 7 8 the dml sp is there to do the job the dml sp utilizes a proven technology kelly bar and a drive motor to power the bit

distributor corner atlas copco singapore - Oct 03 2022

web make warranty claims on your atlas copco fleet of machines and or genuine atlas copco parts report on decisions and reimbursement

atlas copco releases q3 results dml trading - Apr 28 2022

web atlas copco releases q3 results october 23 2019 by realisma order volumes for large compressors increased supported by new product introductions and increased market penetration

products atlas copco singapore - Mar 28 2022

web compressed air vacuum and industrial gas products for energy efficient compressed air and rough vacuum equipment for any application including air treatment accessories industrial gas generators and pipework contact an expert meet the

new ga 90

atlas copco dm45 rotary blast hole rigs heavy equipment guide - May 30 2022

web sep 13 2016 atlas copco star border view full profile the dm45 is a crawler mounted hydraulic tophead drive multi pass rotary drilling rig specifically designed for production blasthole drilling it utilizes a diesel engine to drive the air compressor and hydraulic system