



# Case Study: Cross-Cultural Miscommunication

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## Introduction

The first participant is the school counselor: an American woman with at least an undergraduate degree and undetermined ethnicity (not Hispanic). The other figure is Elena, 13, from an immigrant family with many siblings, perhaps a first-generation student. Her family lives in California: Mexican father and American mother. Their education is undefined, and they belong to the blue-collar class.

## Case Circumstances

### Professional Involvement Reasons

The counselor believed Elena was selling marijuana on school premises. Her decision was made in the context of Elena's prior combativeness, disruptive pranks, disregarding schoolwork, and teachers' words. However, Elena was not witnessed – she was referred for alleged peddling. Perhaps, the stereotype of Mexican drug-dealing furthered the suspicions. The counselor crossed the line by presenting alleged accusations as factual.

### 360-Degree View

Whether Elena sold drugs is unknown; maybe it was due to the financial strain. She has four siblings fed by working-class parents in an expensive town. According to the counselor, the parents were avoidant; additionally, they brought their brother-in-law (BIL). They may have been fearing immigration status implications or genuinely could not make the

# Cross Cultural Case Study

**A Loxley**



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